Global Networked Readiness for Education

Berkman Center for Internet & Society
The World Bank Institute

12/16/2003
Student Survey
Costa Rica
Ministry of Public Education
Fundación Omar Dengo

- Number of Participating Schools: 10
- Number of Participants: 301

S.5 Your gender:
- Male
  152 (50.5%)
- Female
  149 (49.5%)

S.6 Your age:
- 9 or under
  1 (0.33%)
- 10-12 years
  167 (55.48%)
- 13-15 years
  123 (40.86%)
- 16-18 years
  9 (2.99%)
- 19+ years
  1 (0.33%)

S.7 How do you feel about the following school subjects? (please select one response for each row of the question)

Art
- I dislike this a lot
  20 (7.07%)
- I dislike this a little
  29 (10.25%)
- I do not like or dislike this
  62 (21.91%)
- I like this a little
  90 (31.8%)
- I like this a lot
  82 (28.98%)

Computers
- I dislike this a lot
  12 (4.04%)
- I dislike this a little
  15 (5.05%)
- I do not like or dislike this
  41 (13.8%)
- I like this a little
  72 (24.24%)
- I like this a lot
  157 (52.86%)
Literature/humanities
- I dislike this a lot
  34 (13.23%)
- I dislike this a little
  43 (16.73%)
- I do not like or dislike this
  95 (36.96%)
- I like this a little
  56 (21.79%)
- I like this a lot
  29 (11.28%)

Local/national language
- I dislike this a lot
  24 (8.11%)
- I dislike this a little
  47 (15.88%)
- I do not like or dislike this
  67 (22.64%)
- I like this a little
  107 (36.15%)
- I like this a lot
  51 (17.23%)

Other Language
- I dislike this a lot
  35 (12.15%)
- I dislike this a little
  23 (7.99%)
- I do not like or dislike this
  46 (15.97%)
- I like this a little
  72 (25%)
- I like this a lot
  112 (38.89%)

Mathematics
- I dislike this a lot
  35 (11.74%)
- I dislike this a little
  36 (12.08%)
- I do not like or dislike this
  46 (15.44%)
- I like this a little
  72 (24.16%)
- I like this a lot
  109 (36.58%)

Music
- I dislike this a lot
  24 (8.33%)
- I dislike this a little
  20 (6.94%)
- I do not like or dislike this
  48 (16.67%)
- I like this a little
  90 (31.25%)
- I like this a lot
  106 (36.81%)

Science
- I dislike this a lot
  25 (8.45%)
- I dislike this a little
  24 (8.11%)
- I do not like or dislike this
  48 (16.22%)
- I like this a little
  93 (31.42%)
- I like this a lot
  106 (35.81%)

Social sciences/history
- I dislike this a lot
  35 (11.9%)
- I dislike this a little
  41 (13.95%)
- I do not like or dislike this
  52 (17.69%)
- I like this a little
  80 (27.21%)
- I like this a lot
  86 (29.25%)

S.8 How many years have you been using computers?
- Less than 1 year
  7 (2.34%)
- About 1-2 years
  41 (13.71%)
- About 2-4 years
  50 (16.72%)
- About 4-6 years
  116 (38.8%)
- More than 6 years
  85 (28.43%)

S.9 How often do you use a computer in school?
- Never
  4 (1.35%)
- About once a month
  12 (4.04%)
- About once a week
  265 (89.23%)
- Several times a week
  13 (4.38%)
- Every day
S.10 How often do you use the Internet (websites and email) in school?
- Never
  134 (44.52%)
- About once a month
  103 (34.22%)
- About once a week
  50 (16.61%)
- Several times a week
  14 (4.65%)
- Every day
  0

S.11 How much time do you spend during each session on the Internet at school?
- None
  118 (40%)
- About 15 minutes
  26 (8.81%)
- About 30 minutes
  47 (15.93%)
- About 1 hour
  39 (13.22%)
- More than 1 hour
  65 (22.03%)

S.12 Who has taught you the most about computers? (check one)
- I have taught myself
  43 (14.29%)
- My teachers
  150 (49.83%)
- My friends/other students
  34 (11.3%)
- My family
  53 (17.61%)
- Training outside of school
  16 (5.32%)

S.13 How often do you use computers/Internet in the following places? (please select one response for each row of the question)
At home
- Never
  162 (54.18%)
- Rarely
  19 (6.35%)
- Sometimes
  46 (15.38%)
- Very often
  39 (13.04%)
- A lot
  33 (11.04%)
At a friend/family’s home

- Never
  96 (32.21%)
- Rarely
  69 (23.15%)
- Sometimes
  95 (31.88%)
- Very often
  25 (8.39%)
- A lot
  13 (4.36%)

At an Internet cafe or Telecentre

- Never
  97 (32.44%)
- Rarely
  58 (19.4%)
- Sometimes
  67 (22.41%)
- Very often
  39 (13.04%)
- A lot
  38 (12.71%)

S.14 How often do you use computers at school for the following subjects? (please select one response for each row of the question)

Art

- Never
  223 (76.9%)
- Rarely
  24 (8.28%)
- Sometimes
  25 (8.62%)
- Very often
  9 (3.1%)
- A lot
  9 (3.1%)

Computers

- Never
  22 (7.41%)
- Rarely
  11 (3.7%)
- Sometimes
  51 (17.17%)
- Very often
  57 (19.19%)
- A lot
  156 (52.53%)

Literature/humanities

- Never
  192 (70.07%)
- Rarely 23 (8.39%)
- Sometimes 38 (13.87%)
- Very often 10 (3.65%)
- A lot 11 (4.01%)

Local/national language
- Never 167 (56.04%)
- Rarely 41 (13.76%)
- Sometimes 32 (10.74%)
- Very often 40 (13.42%)
- A lot 18 (6.04%)

Other language
- Never 207 (71.13%)
- Rarely 36 (12.37%)
- Sometimes 21 (7.22%)
- Very often 20 (6.87%)
- A lot 7 (2.41%)

Mathematics
- Never 185 (62.29%)
- Rarely 36 (12.12%)
- Sometimes 36 (12.12%)
- Very often 25 (8.42%)
- A lot 15 (5.05%)

Music
- Never 214 (72.3%)
- Rarely 25 (8.45%)
- Sometimes 28 (9.46%)
- Very often
18 (6.08%)
- A lot
  11 (3.72%)

Science
- Never
  129 (43.43%)
- Rarely
  25 (8.42%)
- Sometimes
  58 (19.53%)
- Very often
  52 (17.51%)
- A lot
  33 (11.11%)

Social sciences/history
- Never
  153 (52.22%)
- Rarely
  34 (11.6%)
- Sometimes
  46 (15.7%)
- Very often
  31 (10.58%)
- A lot
  29 (9.9%)

Other
- Never
  162 (59.34%)
- Rarely
  20 (7.33%)
- Sometimes
  31 (11.36%)
- Very often
  23 (8.42%)
- A lot
  37 (13.55%)

S.15 How often do you use computers at school to do the following activities? (please select one response for each row of the question)

Practice keyboard/typing and basic computer skills
- Never
  139 (46.33%)
- Rarely
  37 (12.33%)
- Sometimes
  57 (19%)
- A lot
  35 (11.67%)
- Every time I use a computer at school
  32 (10.67%)
Word processing, write papers
- Never
  108 (36.24%)
- Rarely
  40 (13.42%)
- Sometimes
  63 (21.14%)
- A lot
  49 (16.44%)
- Every time I use a computer at school
  38 (12.75%)

Use spreadsheet software
- Never
  189 (64.29%)
- Rarely
  34 (11.56%)
- Sometimes
  34 (11.56%)
- A lot
  28 (9.52%)
- Every time I use a computer at school
  9 (3.06%)

Use presentation software
- Never
  123 (41.28%)
- Rarely
  45 (15.1%)
- Sometimes
  82 (27.52%)
- A lot
  26 (8.72%)
- Every time I use a computer at school
  22 (7.38%)

Use draw, paint, or graphics software
- Never
  98 (32.89%)
- Rarely
  38 (12.75%)
- Sometimes
  72 (24.16%)
- A lot
  45 (15.1%)
- Every time I use a computer at school
  45 (15.1%)

Computer science/programming
- Never
  59 (19.87%)
- Rarely
  36 (12.12%)
- Sometimes
  59 (19.87%)
- A lot
  59 (19.87%)
- Every time I use a computer at school
  84 (28.28%)

Create/maintain my own website
- Never
  202 (68.01%)
- Rarely
  36 (12.12%)
- Sometimes
  22 (7.41%)
- A lot
  16 (5.39%)
- Every time I use a computer at school
  21 (7.07%)

Find news and information on the Internet
- Never
  108 (36.12%)
- Rarely
  40 (13.38%)
- Sometimes
  85 (28.43%)
- A lot
  41 (13.71%)
- Every time I use a computer at school
  25 (8.36%)

E-mail
- Never
  213 (71.24%)
- Rarely
  34 (11.37%)
- Sometimes
  26 (8.7%)
- A lot
  14 (4.68%)
- Every time I use a computer at school
  12 (4.01%)

Chat
- Never
  222 (74.5%)
- Rarely
  27 (9.06%)
- Sometimes
  24 (8.05%)
- A lot
  14 (4.7%)
- Every time I use a computer at school
Download music
- Never
  200 (67.8%)
- Rarely
  38 (12.88%)
- Sometimes
  30 (10.17%)
- A lot
  16 (5.42%)
- Every time I use a computer at school
  11 (3.73%)

Create/edit music, video, or photos
- Never
  169 (56.33%)
- Rarely
  36 (12%)
- Sometimes
  47 (15.67%)
- A lot
  27 (9%)
- Every time I use a computer at school
  21 (7%)

Play games
- Never
  106 (35.45%)
- Rarely
  67 (22.41%)
- Sometimes
  62 (20.74%)
- A lot
  41 (13.71%)
- Every time I use a computer at school
  23 (7.69%)

Access educational resources or CD-ROMs
- Never
  131 (44.41%)
- Rarely
  54 (18.31%)
- Sometimes
  48 (16.27%)
- A lot
  31 (10.51%)
- Every time I use a computer at school
  31 (10.51%)

S.16 What are your favorite activities using a computer? (please select one response for each row of the question)
Practice keyboard/typing and basic computer skills
- I dislike this a lot
93 (31%)
• I dislike this a little
45 (15%)
• I do not like or dislike this
70 (23.33%)
• I like this a little
55 (18.33%)
• I like this a lot
37 (12.33%)

Word processing, write papers
• I dislike this a lot
62 (20.67%)
• I dislike this a little
40 (13.33%)
• I do not like or dislike this
63 (21%)
• I like this a little
68 (22.67%)
• I like this a lot
67 (22.33%)

Use spreadsheet software
• I dislike this a lot
76 (25.42%)
• I dislike this a little
40 (13.38%)
• I do not like or dislike this
79 (26.42%)
• I like this a little
54 (18.06%)
• I like this a lot
50 (16.72%)

Use presentation software
• I dislike this a lot
67 (22.33%)
• I dislike this a little
26 (8.67%)
• I do not like or dislike this
78 (26%)
• I like this a little
60 (20%)
• I like this a lot
69 (23%)

Use draw, paint or graphics software
• I dislike this a lot
49 (16.39%)
• I dislike this a little
19 (6.35%)
• I do not like or dislike this
56 (18.73%)
- I like this a little
  65 (21.74%)
- I like this a lot
  110 (36.79%)

Computer science/programming
- I dislike this a lot
  50 (16.78%)
- I dislike this a little
  25 (8.39%)
- I do not like or dislike this
  66 (22.15%)
- I like this a little
  66 (22.15%)
- I like this a lot
  91 (30.54%)

Create/maintain my own website
- I dislike this a lot
  63 (21.28%)
- I dislike this a little
  20 (6.76%)
- I do not like or dislike this
  66 (22.3%)
- I like this a little
  47 (15.88%)
- I like this a lot
  100 (33.78%)

Find news & information on the Internet
- I dislike this a lot
  55 (18.39%)
- I dislike this a little
  33 (11.04%)
- I do not like or dislike this
  58 (19.4%)
- I like this a little
  50 (16.72%)
- I like this a lot
  103 (34.45%)

E-mail
- I dislike this a lot
  55 (18.58%)
- I dislike this a little
  23 (7.77%)
- I do not like or dislike this
  50 (16.89%)
- I like this a little
  53 (17.91%)
- I like this a lot
  115 (38.85%)
Chat
- I dislike this a lot 53 (17.73%)
- I dislike this a little 18 (6.02%)
- I do not like or dislike this 47 (15.72%)
- I like this a little 41 (13.71%)
- I like this a lot 140 (46.82%)

Download music
- I dislike this a lot 52 (17.57%)
- I dislike this a little 11 (3.72%)
- I do not like or dislike this 44 (14.86%)
- I like this a little 49 (16.55%)
- I like this a lot 140 (47.3%)

Create/edit music, video, or photos
- I dislike this a lot 49 (16.55%)
- I dislike this a little 14 (4.73%)
- I do not like or dislike this 53 (17.91%)
- I like this a little 58 (19.59%)
- I like this a lot 122 (41.22%)

Play games
- I dislike this a lot 31 (10.4%)
- I dislike this a little 6 (2.01%)
- I do not like or dislike this 20 (6.71%)
- I like this a little 42 (14.09%)
- I like this a lot 199 (66.78%)

Access educational resources or CD-ROMs
- I dislike this a lot 63 (21.28%)
- I dislike this a little 19 (6.42%)
- I do not like or dislike this
  64 (21.62%)
- I like this a little
  62 (20.95%)
- I like this a lot
  88 (29.73%)

S.17 What are your challenges or concerns when using computers in your school? (please select one response for each row of the question)

Using the keyboard and/or mouse
- Not a challenge/concern
  211 (70.33%)
- Very minor challenge/concern
  38 (12.67%)
- Somewhat minor challenge/concern
  25 (8.33%)
- Somewhat major challenge/concern
  12 (4%)
- Very major challenge/concern
  14 (4.67%)

Lack of confidence and comfort using computers
- Not a challenge/concern
  145 (48.49%)
- Very minor challenge/concern
  85 (28.43%)
- Somewhat minor challenge/concern
  39 (13.04%)
- Somewhat major challenge/concern
  14 (4.68%)
- Very major challenge/concern
  16 (5.35%)

Being exposed to inappropriate information and images for young people
- Not a challenge/concern
  90 (29.9%)
- Very minor challenge/concern
  48 (15.95%)
- Somewhat minor challenge/concern
  41 (13.62%)
- Somewhat major challenge/concern
  46 (15.28%)
- Very major challenge/concern
  76 (25.25%)

Theft of personal information/privacy concerns
- Not a challenge/concern
  44 (14.67%)
- Very minor challenge/concern
  37 (12.33%)
- Somewhat minor challenge/concern
  37 (12.33%)
- Somewhat major challenge/concern
64 (21.33%)
- Very major challenge/concern
118 (39.33%)

Technical problems with hardware and software (electricity, viruses, etc.)
- Not a challenge/concern
  37 (12.29%)
- Very minor challenge/concern
  40 (13.29%)
- Somewhat minor challenge/concern
  40 (13.29%)
- Somewhat major challenge/concern
  54 (17.94%)
- Very major challenge/concern
  130 (43.19%)

Not enough time
- Not a challenge/concern
  99 (33.33%)
- Very minor challenge/concern
  51 (17.17%)
- Somewhat minor challenge/concern
  50 (16.84%)
- Somewhat major challenge/concern
  33 (11.11%)
- Very major challenge/concern
  64 (21.55%)

Too many people, not enough computers
- Not a challenge/concern
  116 (38.67%)
- Very minor challenge/concern
  42 (14%)
- Somewhat minor challenge/concern
  50 (16.67%)
- Somewhat major challenge/concern
  31 (10.33%)
- Very major challenge/concern
  61 (20.33%)

Lack of relevant content in my language
- Not a challenge/concern
  118 (39.73%)
- Very minor challenge/concern
  57 (19.19%)
- Somewhat minor challenge/concern
  42 (14.14%)
- Somewhat major challenge/concern
  29 (9.76%)
- Very major challenge/concern
  51 (17.17%)
Cost
- Not a challenge/concern
  121 (40.88%)
- Very minor challenge/concern
  31 (10.47%)
- Somewhat minor challenge/concern
  35 (11.82%)
- Somewhat major challenge/concern
  27 (9.12%)
- Very major challenge/concern
  82 (27.7%)

S.18 Do you use your school’s computers outside school hours?
- Yes
  47 (15.61%)
- No
  96 (31.89%)
- No, but I would like to
  158 (52.49%)

S.19 How would you describe the speed of your school’s Internet connection?
- Very slow
  76 (25.42%)
- Somewhat slow
  70 (23.41%)
- Medium speed
  83 (27.76%)
- Somewhat fast
  50 (16.72%)
- Very fast
  20 (6.69%)

S.20 How often does your school’s Internet connection work properly?
- Never
  46 (15.28%)
- Rarely
  64 (21.26%)
- Sometimes
  90 (29.9%)
- Usually
  63 (20.93%)
- Always
  38 (12.62%)

S.21 How often do you send and receive e-mail?
- Never (if so, then go directly to S.23)
  193 (64.77%)
- A few times every month
  56 (18.79%)
- A few times every week
  32 (10.74%)
- A few times every day
  9 (3.02%)
Many times every day  
8 (2.68%)

S.22 If you use e-mail, whom do you use it to communicate with? (please select one response for each row of the question)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td></td>
<td>My friends/other students</td>
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<td>My teachers</td>
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<td>My family</td>
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<td></td>
<td>People in other countries</td>
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<tr>
<td>Never</td>
<td>36 (25.53%)</td>
</tr>
<tr>
<td>Rarely</td>
<td>15 (10.64%)</td>
</tr>
<tr>
<td>Sometimes</td>
<td>31 (21.99%)</td>
</tr>
<tr>
<td>Very often</td>
<td>20 (14.18%)</td>
</tr>
<tr>
<td>A lot</td>
<td>39 (27.66%)</td>
</tr>
<tr>
<td>Never</td>
<td>105 (75.54%)</td>
</tr>
<tr>
<td>Rarely</td>
<td>15 (10.79%)</td>
</tr>
<tr>
<td>Sometimes</td>
<td>12 (8.63%)</td>
</tr>
<tr>
<td>Very often</td>
<td>6 (4.32%)</td>
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<td>A lot</td>
<td>1 (0.72%)</td>
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<tr>
<td>Never</td>
<td>49 (35%)</td>
</tr>
<tr>
<td>Rarely</td>
<td>10 (7.14%)</td>
</tr>
<tr>
<td>Sometimes</td>
<td>32 (22.86%)</td>
</tr>
<tr>
<td>Very often</td>
<td>21 (15%)</td>
</tr>
<tr>
<td>A lot</td>
<td>28 (20%)</td>
</tr>
<tr>
<td>Never</td>
<td>53 (37.32%)</td>
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<tr>
<td>Rarely</td>
<td>12 (8.45%)</td>
</tr>
<tr>
<td>Sometimes</td>
<td>19 (13.38%)</td>
</tr>
<tr>
<td>Very often</td>
<td>16 (11.27%)</td>
</tr>
<tr>
<td>A lot</td>
<td>42 (29.58%)</td>
</tr>
</tbody>
</table>
S.23 How useful are the following people and tools in helping you learn? (please select one response for each row of the question)

Educational software and CD-ROMs
- Not useful
  45 (14.95%)
- A little useful
  34 (11.3%)
- Somewhat useful
  73 (24.25%)
- Very useful
  105 (34.88%)
- Necessary
  44 (14.62%)

World Wide Web
- Not useful
  48 (16.05%)
- A little useful
  33 (11.04%)
- Somewhat useful
  70 (23.41%)
- Very useful
  111 (37.12%)
- Necessary
  37 (12.37%)

E-mail
- Not useful
  54 (18.06%)
- A little useful
  42 (14.05%)
- Somewhat useful
  59 (19.73%)
- Very useful
  94 (31.44%)
- Necessary
  50 (16.72%)

Textbooks
- Not useful
  28 (9.36%)
- A little useful
  37 (12.37%)
- Somewhat useful
  69 (23.08%)
- Very useful
  94 (31.44%)
- Necessary
  71 (23.75%)

Teachers
- Not useful
  36 (12.08%)
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<th>Count</th>
<th>Percentage</th>
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<td>17</td>
<td>5.7%</td>
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<tr>
<td>Somewhat useful</td>
<td>42</td>
<td>14.09%</td>
</tr>
<tr>
<td>Very useful</td>
<td>99</td>
<td>33.22%</td>
</tr>
<tr>
<td>Necessary</td>
<td>104</td>
<td>34.9%</td>
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<tr>
<td><strong>My friends/other students</strong></td>
<td></td>
<td></td>
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<tr>
<td>Not useful</td>
<td>22</td>
<td>7.33%</td>
</tr>
<tr>
<td>A little useful</td>
<td>43</td>
<td>14.33%</td>
</tr>
<tr>
<td>Somewhat useful</td>
<td>96</td>
<td>32%</td>
</tr>
<tr>
<td>Very useful</td>
<td>79</td>
<td>26.33%</td>
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<tr>
<td>Necessary</td>
<td>60</td>
<td>20%</td>
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<td><strong>My parents</strong></td>
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<td>Not useful</td>
<td>26</td>
<td>8.7%</td>
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<tr>
<td>A little useful</td>
<td>32</td>
<td>10.7%</td>
</tr>
<tr>
<td>Somewhat useful</td>
<td>42</td>
<td>14.05%</td>
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<tr>
<td>Very useful</td>
<td>107</td>
<td>35.79%</td>
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<tr>
<td>Necessary</td>
<td>92</td>
<td>30.77%</td>
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</table>

S.24 How have computers affected the way you feel about school?
<table>
<thead>
<tr>
<th>Option</th>
<th>Count</th>
<th>Percentage</th>
</tr>
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<tr>
<td>Computers have made me like school much less</td>
<td>8</td>
<td>2.66%</td>
</tr>
<tr>
<td>Computers have made me like school a little less</td>
<td>10</td>
<td>3.32%</td>
</tr>
<tr>
<td>Computers have not changed the way I feel about school</td>
<td>105</td>
<td>34.88%</td>
</tr>
<tr>
<td>Computers have made me like school a little more</td>
<td>84</td>
<td>27.91%</td>
</tr>
<tr>
<td>Computers have made me like school much more</td>
<td>94</td>
<td>31.23%</td>
</tr>
</tbody>
</table>

S.25 How have computers affected you as a student?
<table>
<thead>
<tr>
<th>Option</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Computers have made me a much worse student</td>
<td>7</td>
<td>2.37%</td>
</tr>
<tr>
<td>Computers have made me a somewhat worse student</td>
<td>4</td>
<td>1.36%</td>
</tr>
<tr>
<td>Computers have not affected me as a student</td>
<td>131</td>
<td>44.41%</td>
</tr>
<tr>
<td>Computers have made me a somewhat better student</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Computers have made me a much better student

S.26 How would you describe the attitudes toward computers of most teachers in your school?
- Most teachers really dislike using computers in their classes
  28 (9.4%)
- Most teachers somewhat dislike using computers in their classes
  13 (4.36%)
- Most teachers are indifferent about using computers in their classes
  64 (21.48%)
- Most teachers somewhat like using computers in their classes
  82 (27.52%)
- Most teachers really like using computers in their classes
  111 (37.25%)

S.27 How would you describe the attitudes toward computers of most other students in your school?
- Most other students really dislike using computers in their classes
  20 (6.69%)
- Most other students somewhat dislike using computers in their classes
  15 (5.02%)
- Most other students are indifferent about using computers in their classes
  43 (14.38%)
- Most other students somewhat like using computers in their classes
  60 (20.07%)
- Most other students really like using computers in their classes
  161 (53.85%)

S.28 Information that you find on the Internet
- Should never be believed
  13 (4.32%)
- Should rarely be believed
  17 (5.65%)
- Should sometimes be believed
  102 (33.89%)
- Should usually be believed
  126 (41.86%)
- Should always be believed
  43 (14.29%)

S.29 My parents
- Are not interested in my use of computers
  15 (5%)
- Are a little interested in my use of computers
  30 (10%)
- Are somewhat interested in my use of computers
  64 (21.33%)
- Are fairly interested in my use of computers
  70 (23.33%)
- Are very interested in my use of computers
  121 (40.33%)
S.30 The use of computers in school is
- Not at all important for my future jobs 10 (3.48%)
- A little important for my future jobs 18 (6.27%)
- Somewhat important for my future jobs 48 (16.72%)
- Fairly important for my future jobs 67 (23.34%)
- Very important for my future jobs 144 (50.17%)

S.31 How do you prefer using computers in school?
- Always by myself 65 (22.03%)
- Usually by myself 29 (9.83%)
- Sometimes by myself and sometimes in a group 85 (28.81%)
- Usually in a group 44 (14.92%)
- Always in a group 72 (24.41%)

S.32 Who helps you the most when you have trouble using a computer at school?
- Always other students 22 (7.41%)
- Usually other students 11 (3.7%)
- Sometimes other students and sometimes a teacher/computer lab supervisor 97 (32.66%)
- Usually a teacher/computer lab supervisor 63 (21.21%)
- Always a computer lab supervisor 104 (35.02%)

S.33 How often do you use computers in school outside of normal class hours?
- Never 205 (68.11%)
- A few times every month 33 (10.96%)
- A few times every week 43 (14.29%)
- A few times every day 9 (2.99%)
- Many times every day 11 (3.65%)